

November
2021

Dr Marshall & Partners Patient's Newsletter

Dr Marshall & Partners and Dr Gupta (South Reddish Medical Centre) are considering merging and becoming one GP practice.

Why are we considering merging?

The main reason for the merger is to ensure the continued delivery of high-quality primary Care services to all our patients.

The merger will enable your new GP practice to adapt, deliver and respond to the increased challenges ahead. As a merged practice we will be more resilient and adaptable to change and provide a more attractive place to work.

We are still able to offer a high quality, well run and accessible Primary Care services to our patients. The merger is taking place from a position of strength to become one fully staffed and strong professional practice.

Across the NHS there is a significant shortage of doctors, nurses, and good quality experienced staff. This being the case the practices can no longer be assured of a choice of high-quality applicants for future vacancies or able to find locum cover easily.

It is important for all of us to ensure that the practices retain a robust and vibrant General Practice in years to come. So, it makes sense, at the time, to prepare for the future by working together as patients, Doctors, Nurses, and support staff.

Dr Marshall and Partners, Dr Gupta and its surrounding areas, have a growing population, which we serve. This, together with people living longer and often with challenging health conditions, places greater demand on the services we provide.

What will this mean for me as a patient?

In providing patient care, it will be "business as usual" for you and all our patients. You will still be able to see your usual doctor or nurse as you do now, in addition we shall offer a wider variety of appointments to see others within the clinical team too.

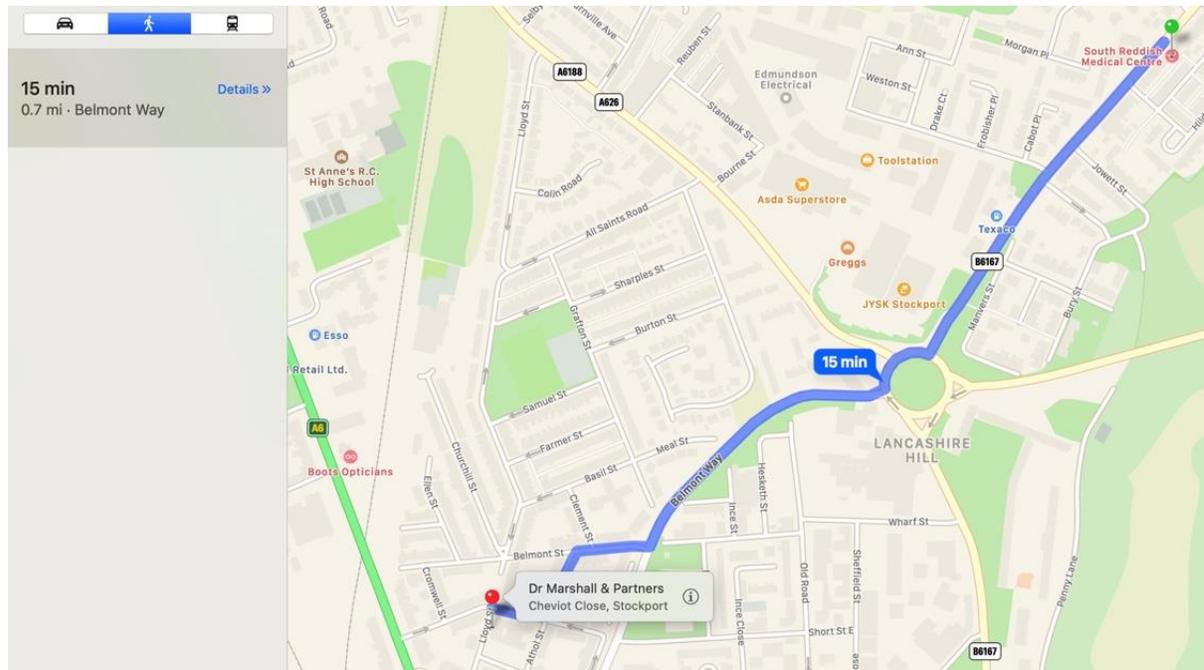
Our back office and management functions and processes are being aligned to ensure there is minimal impact on patient care.

There will be two phases to this process.

First phase: Once the application for merger has been approved the new combined organization (Heaton Norris Medical Group) will deliver services from both Heaton Norris Health Centre and South Reddish Medical Centre

Second phase: Once the IT infrastructure is in place all services will be provided from Heaton Norris Health Centre, Cheviot Close, Heaton Norris, SK4 1JX.

Patients can be reassured that Heaton Norris Health Centre and South Reddish Medical Centre are situated less than ¾ mile apart.



How do I hear more about this?

We will be holding a Virtual Patient Information meeting on **Monday 22nd November 2021** at 6.30pm where we will give you the opportunity to speak to both Dr Marshall and Partners and Dr Gupta practices team members about the proposed merger and ask any questions or raise any concerns that you may have. Please find below the link to join the meeting:

<https://us02web.zoom.us/j/85268641295?pwd=NUIqeGVvMW5sbW1tbXNFbEtucHVxQT09>

Patient Survey

Ahead of The Patient Information Meeting we are seeking your views on how the merger might improve our services through a patient survey. Your thoughts are important to the practice to help us understand what is most important to your GP practice service as well as your views on the proposed merger. The deadline for the survey is the 20th November 2021. All survey responses are of course confidential.

If you would like to complete this survey, please click on the link below.

<https://www.surveymonkey.co.uk/r/WQYD5VQ>

I still have questions about the merger - how do I ask them?

We welcome all comments and questions regarding the merger. To do this you have a couple of options.

- Leave your question in the box at reception
- Contact your own practice by emailing

Dr Marshall & Partners – stoccg.p88011.receptionteam@nhs.net

All questions and responses will be available and shared via our websites and in our practice newsletters.

Our Newsletter

We are planning to keep patients informed of developments by our Patient Newsletter. If you want to receive future copies of our practice newsletter direct to your email inbox, please let us know your email address. Alternatively, you can visit our practice website and download the latest copy.

Thank you for taking the time to consider and help shape your general practice services.